JIBRIL ISAH | IT SPECIALIST

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PROFESSIONAL SUMMARY

Dedicated IT Specialist with over 8 years of hands-on professional experience in IT service delivery, project management, software development, and infrastructure management. Proficient in troubleshooting, hardware/software installations, and system security compliance. Skilled in Microsoft 365 tools, ITIL-compliant practices, and vendor coordination, with a proven track record of optimizing IT operations to meet organizational goals.

SKILLS

IT Service Management & Support (ITIL Framework)	Microsoft 365 Suite (SharePoint, Teams, Outlook, OneDrive)	Software Development, Network Deployment, Administration & Security
Hardware & Software Installation & Maintenance	Troubleshooting & Incident Management	Project Planning & Resource Allocation
Vendor Management & Coordination	Documentation & Asset Management	

RELEVANT EXPERIENCE

PRINCIPAL SOFTWARE ENGINEER & SERVER-SIDE ADMINISTRATOR
Emmanuel TV (EGN) Media Station   Jul 2022 – Oct 2024

- Designed and developed software applications and websites with database management.
- Managed WHM and cPanel for server operations, including accounts, security, and resource allocation.
- Provided I.T. technical support, consultancy, and periodic software updates.
- Ensured backups and restorations of organizational servers while maintaining compliance with security policies.

Project Manager

Emmanuel TV   Nov 2022 – Jan 2025

- Defined project scope, objectives, and deliverables in alignment with stakeholder goals.
- Developed detailed project plans, including timelines, budgets, and risk mitigation strategies.
- Led cross-functional teams, tracked project milestones, and ensured quality assurance compliance.
- Communicated effectively with stakeholders, fostering collaboration and timely project delivery.

OTHER EXPERIENCES

WEB MASTER (IAIICT & Web Management Unit)

Ahmadu Bello University (ABU), Zaria — Zaria, Nigeria   Feb 2016 – May 2022

- Managed and updated departmental websites under the Faculties of Pharmacy and Environmental Design.
- Ensured all web platforms adhered to university standards and met functional requirements.

Huawei ICT Competition

Student Intern (Cloud Track)   Jun 2021 – Nov 2021

- Developed expertise in Artificial Intelligence, Cloud Computing, Big Data, and Storage Technologies.
- Acquired practical experience in cloud infrastructure and AI application development.

EDUCATION

Bachelor of Science - Computer Science   **2018 - 2022**

Ahmadu Bello University, Zaria

CERTIFICATIONS

INTERNATIONAL COLLEGIATE PROGRAMMING CONTEST(ICPC) CERTIFICATE OF ACHIEVEMENT
Arab Academy for Science, Technology & Maritime Transport

NATIONAL DIPLOMA IN COMPUTER SCIENCE
Ahmadu Bello University, Zaria

HCIA NETWORKING PROFESSIONAL CERTIFICATION
Huawei Academy & ICT Associate

GOOGLE PROJECT MANAGEMENT CERTIFICATION
Google

GOOGLE AI PROFESSIONAL CERTIFICATION
Google

MICROSOFT CAREER ESSENTIALS CYBERSECURITY CERTIFICATION
Microsoft and LinkedIn

MICROSOFT CAREER ESSENTIALS SOFTWARE DEVELOPMENT CERTIFICATION
Microsoft and LinkedIn

TOOLS OR SOFTWARES

Microsoft365,ClickUp (For Project Management), Power Apps, SharePoint, Teams, Slack, Outlook, WHM/cPanel, Programming languages such as Python, PHP, Java, JavaScript, HTML5, CSS, etc.

REFERENCE

Available upon request